**RNLI Lifeboat Lottery – Terms and Conditions**

If you have any questions that aren’t covered below, call our Supporter Experience team on 0300 300 9990. Lines are open Monday-Friday 08.00-18.00. Or you can email supportercare@rnli.org.uk.

1. **Conditions for playing by post**

1.1. If you are an existing supporter - When we send you lottery tickets in the post, we record the ticket numbers against your name. Tickets cost £1 each and are sent out in books of ten. A maximum of 50 tickets (or 5 books of tickets) will be sent out in the post. To enter the lottery by post, simply return the response form to us along with payment for the number of tickets you wish to purchase. Each ticket you purchase is converted into a single ‘chance’ that is then entered into the electronic draw. So, for example, if you buy four lottery tickets, you will have four chances entered into the draw. You do not need to return the tickets to us unless you are buying the tickets or sending us tickets being bought by your family and friends. Ticket numbers are not used in the draw itself – we identify your chances using your supporter number unless you send us tickets that are being bought by your family or friends, in which case their ticket number will be put into a draw. If your chance is among the winners there is no need to provide a counterfoil to claim your prize, as we already know that you are a winner. All entries must be submitted by posting your form, payment and any counterfoils to: RNLI, West Quay Road, Poole, BH15 1HZ. Any cheques must be made out to RNLI (Sales) Limited. Alternatively, you can play by calling our Supporter Care team on 0300 300 9990. Payments over the phone can be taken on a Debit or Credit card.

1.2. If you received the Lifeboat Lottery ticket(s) from one of our supporters - Every ticket purchased is converted into a chance that is then entered into the electronic draw. If selected as a prize winner, the ticket number is used to identify the person who purchased it. Players may purchase a maximum of 50 tickets.

2. **Conditions for playing over the phone**

2.1 You can purchase chances for the RNLI Lifeboat lottery by calling our Supporter Experience team on 0300 300 9990. Each chance you purchase from us is converted into a single entry into our electronic draw. Chances cost £1 and players may purchase up to a maximum of 40 chances per transaction. Players can purchase up to a maximum of 150 chances per lottery via Supporter Care. Payment must be made in advance by one of the permitted methods.
3. A minimum of one ticket/chance per lottery must be purchased in order to enter the RNLI Lifeboat Lottery. A maximum of 150 chances can be purchased per lottery in total.

4. Winners will be notified by phone, email or post and results will be published in Lifeboat magazine and online at www.rnli.org/lottery and in promotional material for subsequent lotteries.

5. Your purchase of the Lifeboat Lottery entries is from the Royal National Lifeboat Institution ("the Promoter" and "RNLI"), in accordance with the terms under which the RNLI from time to time promotes its lotteries.

6. By entering the Lifeboat Lottery you agree that: a) You are 18 years of age or over b) You are a resident of mainland England (excluding Jersey and Isle of Man), Scotland or Wales c) You will not buy an entry to this lottery on behalf of anybody under the age of 18 d) You will provide accurate entry information and accept that it is your responsibility to keep us informed of any changes as soon as they arise e) you will comply with these terms as well as the rules and regulations of the Gambling Commission under legislation laid down in the Gambling Act 2005 and any further instructions or rules issued by the Promoter from time to time.

You must be 18 years or older to play the RNLI Lifeboat Lottery. Any person who has entered a draw who is under 18 years old will automatically forfeit any prize and will be excluded from future entries. If someone is under 18 years old is found to have participated in the lottery after the lottery draw has taken place, then a full refund will be made to that person and any prizes that might otherwise have been due to them will not be paid out. If prizes have already been paid out, all reasonable attempts will be made to recover them.

7. You accept that we may be unable to provide refunds or replacement once you have purchased your lottery entries.

8. The cost of each entry is £1. You can purchase more than one entry and all payments must be made in advance before you can be entered into the draw.

9. The opening and closing dates for the RNLI 2020 lottery draw entries are listed below. Any entries received before or after these times for each lottery will not be considered and treated as a donation:


10. Should a returned response form not be completed in full, so that we are unable to distinguish whether the intention is to purchase a lottery ticket or to make a donation, then any accompanying money will be treated as a donation.

11. The Promoter accepts no responsibility for any purchases which are not completed for any reason.

12. The Promoter may reject any application without giving reason at its absolute discretion if it has reasonable grounds to do so. No detail in the application may be changed in any way once it has been submitted, except for a change of address. The Promoter reserves the right to refuse entry or refuse to award the prize to anyone in breach of these terms and conditions.

13. The winners will receive

- 1st prize winner - £5,000
- 2nd prize winner - £2,000
- 3rd prize winner - £500
- 4th prize winner - £250
- 5th prize winner - £100
- 6th prize winner - £100
- 7th prize winner - £100
- 8th prize winner - £100
- 9th prize winner - £100

14. A winner will be chosen by random draw performed by a computer process on the following dates:

15. The winner will be notified by telephone on the day of the draw or the next working day. We will post notification (using details provided at entry) if we do not have a telephone number or cannot reach the winner. A postal address must be provided to claim their prize. If a winner does not respond to the Promoter within 90 days of being notified by the Promoter, then the winner’s prize will be forfeited and the Promoter will be entitled to select another winner in accordance with the process described above.

16. All entrants are solely responsible for providing RNLI with their accurate and up-to-date contact details and RNLI will be in no way liable for any failure or inability to contact any entrant due to any errors, omissions or inaccuracies in the contact details that the entrant has provided. In the event that the entrant changes their contact details, they will be solely responsible for advising RNLI of the change.

17. The Promoter reserves the right to publish and use for promotional purposes, the winners’ names which will be published on the RNLI website RNLI.org/lottery. The winners’ details will be in summary form i.e. Mrs [surname] from [county/ town]. We would also look to publish any image and/or quote from the 1st prize winner subject to them being happy with providing us with this information and consenting that we publish it.

18. The prize will be sent to the winner by post within 5 days of being notified of their win.

19. The decision of the Promoter regarding any aspect of the prize draw is final and binding and no correspondence will be entered into about it.

20. The Promoter reserves the right to hold void, cancel, suspend, or amend the promotion where it becomes necessary to do so.

21. RNLI staff/volunteers/trustees and their families are able to participate in the RNLI Lifeboat Lottery unless they are involved in the administration of the lottery in which case they must be excluded. This applies to the staff/volunteer/trustee’s family too.

22. Personal data supplied during the course of this promotion will only be processed in line with Data Protection Act 2018 as set out in the Promoter's Privacy Policy which can be found here [https://rnli.org/footer/privacy-and-security](https://rnli.org/footer/privacy-and-security).

23. The Promoter’s Complaints Procedure can be found here [https://rnli.org/about-us/contact-us/give-us-your-feedback](https://rnli.org/about-us/contact-us/give-us-your-feedback) and which can also be made available on request.

24. The Promoter is committed to ensuring that the information about how to gamble responsibly is readily available to all – please refer to RNLI.org/lottery or call the National Gambling Helpline on 0808 8020 133 or visit begambleaware.org.
25. You can opt out, or “Self-exclude” of receiving lottery tickets at any time by completing the form which is available online at www.rnli.org/lottery, notifying us by phone, email or in writing. Any self-exclusion will not affect your prior purchase of the lottery entries.

26. The prize draw will be governed by English law and entrants to the prize draw submit to the jurisdiction of the English courts.

27. If you are paying for your lottery tickets by credit card, you may be charged a fee on top of your lottery purchase. Please check with your bank for further information.

28. These Terms and Conditions are subject to change.

The RNLI Lifeboat Lottery is Licensed and regulated by: The Gambling Commission License Number: 43072  Website: www.gamblingcommission.gov.uk

Promoter: RNLI, All Profits from the Lifeboat Lottery will be used to fund the work of the RNLI. £1 per entry.

Royal National Lifeboat Institution (RNLI), a charity registered in England and Wales (209603), Scotland (SC037736), the Republic of Ireland (20003326) and the Bailiwick of Jersey (14)

BeGambleAware.org

If you feel you have a problem with gambling, visit www.begambleaware.org or call the National Gambling Helpline on 0808 8020 133

Not to be sold to anyone under 18 years of age. Underage gambling is an offence.