THE RNLI WILL:

• carry out its activities in accordance with the RNLI’s Purpose, Vision and Values
• create a welcoming environment where everyone is treated equally, fairly and with respect
• provide you with appropriate training, opportunities and equipment for your volunteer role
• give guidance and support your development in your volunteer role
• ensure you are volunteering in a safe environment so far as is reasonably practicable
• listen to your concerns if things aren’t going well
• recognise that you are a volunteer and have other commitments
• be inclusive and value everyone for their individual contribution
• respect people’s views, interests and uniqueness
• comply with agreed standards, policies and processes
• not tolerate disrespectful behaviour towards each other, supporters or members of the public.

IN RETURN WE ASK YOU TO:

• carry out your volunteering activities, as agreed, in accordance with the RNLI’s Purpose, Vision and Values
• promote a welcoming environment and treat everybody equally, fairly and with respect
• respect people’s views, interests and uniqueness
• give us your time willingly and participate in any training required for your role
• comply with agreed standards, policies and processes including the Volunteer Commitment and the Volunteer Code of Conduct
• represent the RNLI in a professional, trustworthy and loyal way
• not tolerate disrespectful behaviour towards each other, supporters or members of the public
• talk to your line manager as identified on your role description first, if you have a problem.